

**MAHAP General Education Session**  
**Friday, January 27, 2017**  
**Comfort Inn – Mt. Pleasant, Mi**  
(2424 South Mission / [www.mtpcomfortinn.com](http://www.mtpcomfortinn.com) / (989) 772-4000)

**AGENDA**



8:00 - 8:30	Registration and Continental Breakfast
8:30 - 8:45	Call to Order
8:45 - 9:30	Morning Topic I: <b>“2017 Provider Updates”</b> Presented by: <b>Howard Kellicut - Provider Relations Manager</b> <b>Blue Cross Blue Shield of Michigan and Blue Care Network</b>
9:30 - 9:45	Morning Break
9:45 - 11:00	Morning Topic II: <b>“Making it Meaningful: Updates on HFMA’s Patient Friendly Billing Initiative”</b> Presented by: <b>Sandra Wolfskill - Director, Healthcare Finance Policy, Revenue Cycle MAP</b> <b>Healthcare Financial Management Association</b>
11:00 - 11:45	Lunch
11:45 - 1:00	Afternoon Topic I: <b>“The On-Going Patient Experience Journey”</b> Presented by: <b>Randy Ridder - Account Executive</b> <b>KeyBridge Medical</b>
1:00 - 1:15	Afternoon Break
1:15 - 2:30	Afternoon Topic II: <b>“The Repeal of The ACA and What It Means For Healthcare in Michigan”</b> Presented by: <b>Networking Table Discussion</b>
2:30 – 2:45	<b>Attendee Prize Drawings and Closing Comments</b>
2:45	<b>Adjournment</b>



**Save These Dates!**



**Next MAHAP General Education Session**  
**Friday, March 24, 2017**  
**Comfort Inn – Mt. Pleasant, MI**