



Your Extended Family.

# Michigan Alliance of Healthcare Access Professionals

Bessie Donner, Manager Provider Services

# Molina Product Line Overview



## Medicaid

- A Includes Healthy Michigan, CSHCS, MI Child
- Medicaid eligible population including low income families and disabled person

## Molina Medicare Options Plus

- Medicare Special Needs (SNP) for Medicare and Medicaid dual eligible persons. Molina is the largest (SNP) in Michigan

## MI Health Link

- A demonstration plan that contracts with both Medicare and Michigan Medicaid to provide benefits to both programs to enrollees

## Molina Marketplace

- Molina's commercial healthcare plan established as part of the Affordable Care Act that helps Michigan residents buy qualified healthcare coverage



Your Extended Family.

# Provider Satisfaction Survey



- Your feedback matters to us!!!
- Surveys mailed the week of May 3<sup>rd</sup>
- Enter in drawing to receive one of five pizza lunches

# CHAMPS Enrollment



## Bulletin Number: MSA 17-04

- Beginning in 2018, Medicaid Health Plans (MHPs) and other managed care plans and organizations will be required to ensure all providers submitting Medicaid claims are enrolled in CHAMPS
- All providers furnishing services to Medicaid beneficiaries will be required to enroll in CHAMPS as a requirement for reimbursement
- Providers can access information about how to enroll online at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Provider Enrollment

**Note: Enrolling in CHAMPS does not require you to be a Medicaid FFS Provider**

# Molina's Going Green!



- Molina is “Going Green” and encouraging providers to submit claims electronically.
- EDI Claims submissions that require supplemental documentation should be submitted in the paper format.
- Molina’s **Provider Portal** is available for submission of these claim types as well.



# EDI Claims Submission, cont.



- EDI Benefits
  - Ensures **HIPAA compliance**
  - Helps to **reduce operational costs** associated with paper claims (printing, postage, etc.)
  - **Increases accuracy** of data and efficient information delivery
  - **Reduces claims delays** since errors can be corrected and resubmitted electronically
  - **Eliminates mailing time** and claims reach Molina faster

# EDI Claims Submission



- The **easiest way** to submit EDI claims to Molina Healthcare is through a clearinghouse.
- You may submit the EDI through your own clearinghouse or use Molina's contracted clearinghouse.
- If you do not have a clearinghouse, Molina offers an additional electronic claim submission option.

For more information log onto Molina's Provider Services Web Portal at <https://provider.molinahealthcare.com>.

# Updated Prior Authorization Guide



## New PA Guide updates effective April 1, 2017

- Prior Authorization/Pre-Service Review Guide is located at <http://www.molinahealthcare.com/members/mi/en-us/Pages/home.aspx>
  - **CLICK** – I'm a Health Care Professional
  - **CLICK** – Forms
- Molina PA Code Matrix
  - Provides list of code sets that require prior authorization
  - Located with the Prior Authorization Guide

*\*Reminder: Referrals **not needed** to in-network providers. PAs not required for procedures performed in the office setting*



# Provider Changes



- Please notify Molina at least **30 days** in advance when you have any of the following:
  - Change in office location, office hours, phone, fax, or email
  - Addition or closure of office location
  - Addition or termination of a provider
  - Change in Tax ID and/or NPI
  - Open or close your practice to new patients (PCPs only)

# Provider Information



- Please review your information in our online directory [today](#).
- If you find updates that need to be made to your information, please complete and submit a **Provider Change Form**. Provider Change Forms can be found on our website.
- Data accuracy is essential for easy and correctness of member assignment and **claims payment**.

**Please provide a minimum of 60 days notice for all provider information changes.**

# Provider Demographic Changes



Find the **Provider Change form** under the form tab at:

<http://www.molinahealthcare.com/providers/mi/medicaid/forms/Pages/fuf.aspx>

**Fax:** 248-925-1757

**Email:** [MHMproviderchangeform@molinahealthcare.com](mailto:MHMproviderchangeform@molinahealthcare.com)

**Mail:** 880 West Long Lake Road Suite 600

Troy MI, 48098

# Healthy Michigan Plan Update



## What is it?

- Began April 1, 2014 under the Patient Protection and Affordable Care Act and Michigan Public Act 107 of 2013
- The benefit design of the Healthy Michigan Plan ensures beneficiary access to quality health care, encourages utilization of high-value services, and promotes adoption of health behaviors.

## What's changing?

- Member's above the Federal Poverty Level without a specific "frail" diagnosis and a completed HRA in 2017 could be moved to the Marketplace in 2018 – pending State finalization

# Healthy Michigan HRA Incentive



- Providers will receive \$25.00 for each HRA completed and submitted for newly enrolled members. (**No specific CPT code required**)
- An **additional \$25.00 per completed HRA will be paid to providers if the visit for HRA completion** and attestation was within 150 days of enrollment
- Providers will receive \$25.00 per completed **annual** HRA
- Members will receive \$50.00 for completion of their HRA

We are here for you!



## Provider Services Department

Email: [MHMProviderServicesMailbox@MolinaHealthCare.Com](mailto:MHMProviderServicesMailbox@MolinaHealthCare.Com)

Phone: (855) 322-4077



Your Extended Family.